

Template / Installation information sheet

Kitchen installation and preparation for templating

1. All base units should be fitted including end panels and secured and tied in where necessary to the finished wall surface.
2. All doors and draw fronts MUST be in place but protected.
3. All walls should be battened out in unsupported areas, between base units and to the rear of corner solutions usually with 50mm x 25mm softwood. The most common area for this to be required is where appliances are – the worktops do not sit on top of these appliances.
4. Any existing / temporary worktops and worktop appliances MUST be removed prior to templating (i.e sinks/ hobs etc)
5. If walls are tiled, any tiles that prevent the templates being taken must be removed before the template appointment in order for the new worktops to be measured right to the wall.
6. All worktops appliances must be on site at templating, but not fitted. Belfast / ceramic sinks should be fitted.
7. If walls are to be plastered, this must be done prior to the template appointment.
8. Adequate parking should be arranged by the customer prior to the arrival of the technicians. Any parking fines may be passed on if this has not been arranged.

Templating:

1. The customer must be present for the template to answer any questions and agree on the finer details. If the customer cannot be present, they should appoint a representative to be present who will be able to answer any questions.
2. During the template appointment the customer must be available to confirm the sizes and positions of any cuts outs for hobs/sinks/taps as well as any ambiguous details which may require clarification.
3. Templating may result in changes to cost of the original estimate if the specification has altered from the original e.g extra cut outs, increased worktop depth etc.
4. Any amendments made to the worktop layout or specification may affect delivery.
5. All templates are final. No amendments can be made after templating. If changes need to be made a 2nd template visit will be arranged at our convenience and an additional template fee will be charged.
6. The customer / representative will be asked to sign for the templates at the end of the appointment to confirm everything is as requested and discussed.

Installation:

1. The customer is responsible for the removal of any existing/ temporary worktops and worktop appliances (i.e hobs and sinks) before the worktops can be installed.
2. It is the client's responsibility to ensure the units are level before our installers arrive. Any time spent levelling units will be charged out by the hour, but un level units may result in the worktops not being able to be fitted and additional fees charged for a return visit.
3. If an under mounted sink is being used, a cradle / support MUST be in place before the worktops arrive onsite to be fitted. A ceramic / pot sink cannot be fitted to a stone/quartz or Corian worktop with the clips provided with the sink.

4. It is also the customer's responsibility to arrange connection of the worktop appliances (hob, sink and taps) no sooner than 24 hours AFTER the worktops have been fitted. This allows adequate time for the adhesive to fully set.
5. It is the customer's responsibility to ensure that all hob cut outs are lined with heat resistant tape BEFORE the hob is installed. This will void the warranty of the worktops if this is not completed.
6. It is advised that cupboards and draws are cleaned out prior to the installation and ornaments / paintings and wall hangings etc be removed. No liability will be accepted for damages or incidents to surrounding work area.
7. For Corian worktops the room in which the Corian is to be fitted must be continually heated to room temperature (approx. 20 degrees) cold environments will prevent the adhesive from setting and problems may occur with expansion if heating is suddenly present.

It is important that all of the requirements above are fulfilled, if they are not, this could result in additional charges.